



Quality Assurance Policy

Val Wade Recruitment provides permanent, contract and temporary office support staff.

We are committed to a policy of Quality Assurance throughout the business, to ensure that we provide consistently high standards and the best possible service to all our clients and our candidates.

- We constantly monitor and assess our performance in all areas of our business to ensure that we satisfy the needs and expectations of our clients and our candidates.
- We provide innovative recruitment solutions for our clients.
- We seek regular feedback from clients and candidates in order to evaluate our performance. We monitor client and candidate satisfaction and share the information with all our team at our weekly meetings.
- We are continuously reviewing our standard processes and procedures so that we can ensure consistently efficient and effective systems.
- Our staff are trained to offer a professional, proactive and courteous service. We regularly review the performance, training and development of our employees.

All employees of Val Wade Recruitment are responsible for the implementation of the Quality Assurance Policy, which is overseen by the Managing Director.

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