



Customer Service Policy

- Val Wade Recruitment is committed to recruiting quality permanent, temporary and contract support staff.
- We offer our clients and our candidates a unique focus on building long-term partnerships founded on integrity and excellent service
- We act in a professional manner and, as members of the Recruitment and Employment Confederation, adhere to its Code of Good Practice.
- We ensure that all our consultants undertake a comprehensive in-house training programme in order that we can provide our clients and our candidates with a well trained, cohesive team of consultants.
- We promote a quick response, honesty and teamwork.
- We are fully committed to equality and diversity.
- We will always deal with complaints in a professional and timely manner.
- We welcome feedback on all aspects of our business to ensure that we can continually improve the service that we offer to our clients and our candidates.

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